

Rooms to grow ideas.



# CHILDCARE

## Free support

### LET US TAKE CARE OF YOUR PARTICIPANTS' LITTLE ANGELS

Striking the right balance between work and family life is important to us - and not just something we strive to achieve within our own company. We also want to give all of our customers and their participants the opportunity to do exactly that.

We have noticed that the proportion of female participants is growing all the time and that more and more women are bringing their children with them to the congresses.

As a result, we are the first major European congress centre to offer free childcare during our international congresses. With fully-trained staff offering a multilingual programme tailored to various age groups, you can rest assured that the congress will be one of the highlights of the year for your children too!



### AUSTRIA CENTER VIENNA

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VIENNA



## OUR CHILDCARE SERVICE

Based on our experiences over the past two years, our free childcare service now includes the following:

- Professional, multilingual childcare for children aged 3 – 11
- Full responsibility for supervision with specially trained educators
- Free, child-friendly spaces located in the immediate vicinity of the congress
- Childcare opening hours:
  - Day one of the congress: 2:30 – 4:30pm
  - During the conference: 10am – 12:30pm and 2:30 – 4:30pm
  - There is no childcare service on the last day of your congress
- Accident/third party insurance for all children registered for childcare at least three working days before the start of the event
- Min. group size: our free childcare service is provided for a minimum group size of six children
- Depending on the size of the event, we offer free childcare according to the following ratios:
  - < 5,000 participants: : ≤ 12 kids/day
  - 5,001 – 10,000 participants: ≤ 18 kids/day
  - 10,001 – 20,000 participants: ≤ 24 kids/day
  - From 20,001 participants: : ≤ 30 kids/day

## ADDITIONAL PAID SERVICES

- Childcare for children under the age of three and/or one-on-one care
- Extended opening hours outside the standard times covered by IAKW-AG
- Catering for children (snack/lunch) from our catering partner Motto
- Trips, museum visits, leisure facilities

## WHAT WE NEED FROM YOU

- Projected childcare requirements at least six months before the start of the congress
- 40 days before the congress starts: binding details of childcare requirements and return of completed forms to the Austria Center Vienna

### Cancellations

From the time you provide binding details of childcare requirements for your event, i.e. from the 39th day before the congress starts, a cancellation fee will be charged by IAKW-AG's childcare service partner for a reduction in total numbers of 20 percent or more. IAKW-AG reserves the right to pass on any cancellation fees charged by its childcare service partner to you in full.

